



Become a Volunteer Ombudsman

Residents in long-term care and their families need help getting answers to questions and resolving concerns.

The 100,000 residents in licensed, long-term care facilities in Michigan need someone to provide education, to help them work toward self-empowerment and to serve as an effective advocate.

Volunteer ombudsman can help fulfill each of these needs.

Volunteers visit long-term care residents to explain their rights and to report individual complaints about care and services to the Ombudsman.

Volunteers receive intensive training and gain an understanding of the complex long-term care system and use these skills to promote improved quality of care and quality of life for residents.

To become a volunteer please contact us:

Michigan Long-Term Care Ombudsman Program
300 E. Michigan, 3rd Floor
Lansing, Michigan 48933
1-866-485-9393