



ELDER ABUSE TASK FORCE

More than 73,000 older adults in Michigan are victims of elder abuse. They experience abuse, neglect, and exploitation.

The symptoms and treatment of elder abuse are complex and demand a concerted effort to tackle this often unrecognized and unreported social problem. That's why we brought together dozens of different organizations to work collaboratively to tackle the challenge.

MEMBERS

Attorney General - Dana Nessel
AARP - Michigan
Adult Protective Services
Eaton County Probate Court
EHM Senior Solutions
Elder Law of Michigan
Executive Office of the Governor
Health Care Association of Michigan
LeadingAge Michigan
Michigan Aging and Adult Services Agency
Michigan Assisted Living Association
Michigan Association of Chiefs of Police

REPORT ELDER ABUSE

To report abuse in a nursing home, contact the Attorney General's Health Care Fraud Division on its statewide hotline, 800-24-ABUSE (800-242-2873), by email (hcf@michigan.gov) or through the online complaint form (mi.gov/agcomplaints.)

SEE IT

ABUSE

Harm or threatened harm to an adult's health or welfare caused by another person.

NEGLECT

The inability or failure to provide adequate food, shelter, clothing, medical care, etc.

EXPLOITATION

The misuse of an adult's funds, property or personal dignity (e.g., humiliation, objectification, degradation, dehumanization) by another person.

Michigan Bankers Association
Michigan Center-Assisted Living
Michigan Department of Civil Rights
Michigan Department of Health and Human Services
Michigan Department of Insurance and Financial Services
Michigan Department of Licensing and Regulatory Affairs
Michigan Elder Justice Initiative
Michigan Elder Justice Coordinating Council
Michigan Long-Term Care Ombudsman Program
Michigan Protection & Advocacy Service
Michigan Sheriffs' Association
Michigan State Police

ABUSE, NEGLECT, AND EXPLOITATION

Notify the Michigan Department of Health & Human Services (MDHHS) Adult Protective Services at 855-444-3911, if you suspect abuse, neglect, or exploitation occurred in:

- A private residence,
- An unlicensed setting (i.e., assisted living facility),
- An adult foster care home,
- A home for the aged, or
- A nursing home where the suspected perpetrator is not an employee of the facility or the resident is on leave from the the nursing home.

DOCUMENT AND REPORT IT

Take photographs and make written statements concerning: what you observed, when you observed it, who was present, and any further information that may be of assistance.

Immediately report incidents in the nursing home to the administrator, the director of nursing or the charge nurse of the health care facility.

Immediately report applicable situations to Adult Protective Services; the State Police and/or the local police; Attorney General Health Care Fraud Division; Long-Term Care Ombudsman; and the Department of Insurance and Financial Services.

Michigan Legislature
Michigan Supreme Court
Prosecuting Attorneys Association of Michigan
State Bar of Michigan
State Court Administrator's Office
St. Clair County Probate Court
U.S. Postal Inspector
U.S. House of Representatives
Wayne County Prosecutor's Office
Wayne State University

AGENCY	CONTACT	INFORMATION
Adult Protective Services	855-444-3911 mi.gov/mdhhs	24-hour crisis intervention for vulnerable adults.
Attorney General Consumer Protection	877-765-8388 mi.gov/agcomplaints	Report consumer complaints (e.g., scams, identity theft).
Attorney General Financial Crimes	517-335-7560 mi.gov/elderabuse	Report if someone is taking money or assets from a vulnerable adult not in a licensed residential care facility.
Attorney General Health Care Fraud	800-24-ABUSE (800-242-2873) mi.gov/elderabuse	Report financial or physical abuse or neglect of residents in licensed residential care facilities.
Attorney General Public Administration	517-335-7627 mi.gov/elderabuse	Concerns about a Public Administrator's handling of estate assets of individuals who die without a will or known heirs.
Counsel and Advocacy Law Line (CALL)	888-783-8190	Attorney-staffed telephone advice, brief service, and referrals for seniors (60+) and low income people.
DIFS	877-999-6442 mi.gov/difs	Investigate consumer complaints against insurance, banking, credit union, mortgage and other financial products.
LARA Bureau of Community and Health Services	800-882-6006 mi.gov/lara	Report abuse or neglect related to quality-of-care concerns in licensed nursing homes.
LARA Board of Professional Licensing	517-241-0199 mi.gov/lara	Report complaints and allegations against licensed care professionals (doctors, dentists, nurses, etc.)
Michigan Long-Term Care Ombudsman	866-485-9393 mltcop@meji.org	Concerns about your rights, care, or services in a nursing home, home for aged or adult foster care.

To Report:
855-444-3911
mi.gov/protectiveservices

For Questions:
800-24-ABUSE (22873)
mi.gov/elderabuse

Michigan Attorney General
Health Care Fraud Division
P.O. Box 30218
Lansing, MI 48909
800-24-ABUSE (22873)
hcf@michigan.gov



**NO EXCUSE
FOR ELDER ABUSE**



855-444-3911

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